

Risk-informed decision-making guidelines for workplaces and businesses during the COVID-19 pandemic

GOVERNMENT OF CANADA PUBLIC HEALTH

Wearing a non-medical mask or face covering is intended to prevent spread of infection from the wearer, but has not been proven to protect the person wearing it from becoming infected. If the use of non-medical mask or face covering is recommended in the workplace/business setting, workers should be instructed on their proper care and use.

Are your clients at greater risk of spreading the disease (e.g., young children)?

Young children may be at greater risk of amplifying disease transmission because they are generally less compliant with effective hand hygiene and respiratory etiquette practices and tend to socialize with others in a way that is likely to increase transmission. Preventing transmission from these populations indirectly protects the larger population and may reduce demand on the health care system.

Medium importance

- Consideration should be given to modifying service delivery (e.g., reducing number of clients using services at the same time, providing services outdoors) and promoting use of individual measures such as frequent hand hygiene, physical distancing, respiratory etiquette.
- Bear in mind that it may not be possible to mitigate risk for certain groups of individuals (e.g. children are unlikely to comply with physical distancing, hand or respiratory hygiene or wearing a non-medical mask or face covering).
- Consider need for increased frequency of cleaning especially of high touch services.